



## Safety Recall: Accord V6 Instrument Panel Lighting

### BACKGROUND

Because of a component failure in the driver's side multiplex control unit, the instrument panel lighting may stop working.

### VEHICLES AFFECTED

#### *Ohio Production:*

- KB: 1998 4-door – ALL  
2000 2-door – From VIN 1HGCG2...YA600004  
thru 1HGCG2...YA601323
- KE: 1998 2-door – ALL  
1999 2-door – ALL  
2000 2-door – From VIN 1HGCG2...YA600004  
thru 1HGCG2...YA601323
- KG: 1998 2-door – ALL  
1999 2-door – ALL  
2000 2-door – From VIN 1HGCG2...YA600004  
thru 1HGCG2...YA601323
- KQ: 1998 4-door V6 L – ALL
- KU: 1998 4-door – ALL  
1999 4-door – ALL
- KW: 1998 4-door – ALL

#### *Japan Production:*

- KU: 2000 4-door – From VIN JHMCG1...YC200004  
thru JHMCG1...YC200149

### CUSTOMER NOTIFICATION

All owners of affected vehicles will be mailed a notification of this recall campaign. An example of the customer letter is at the end of this service bulletin.

### CORRECTIVE ACTION

Replace the driver's side multiplex control unit.

### PARTS INFORMATION

#### Multiplex Control Unit:

- KB: 1998 4-door – P/N 38800-S84-G13  
1999 2-door – P/N 38800-S82-G31  
1999 4-door – P/N 38800-S84-G13  
2000 2-door – P/N 38800-S82-G32
- KE: 1998 2-door – P/N 38800-S82-G31  
1999 2-door – P/N 38800-S82-G31  
2000 2-door – P/N 38800-S82-G32
- KG: 1998 2-door – P/N 38800-S82-G31  
1999 2-door – P/N 38800-S82-G31  
2000 2-door – P/N 38800-S82-G32
- KQ: 1998 4-door – P/N 38800-S84-Y13
- KU: 1998 4-door – P/N 38800-S84-G13  
1999 4-door – P/N 38800-S84-G13  
2000 4-door – P/N 38800-S84-G14
- KW: 1998 4-door – P/N 38800-S84-Y13

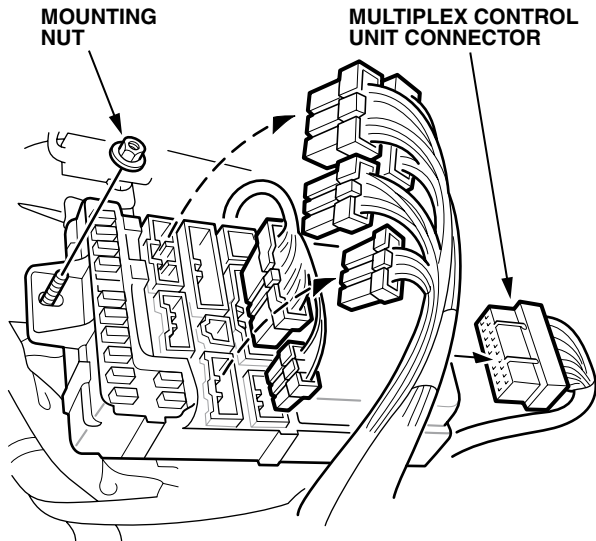
### WARRANTY CLAIM INFORMATION

Flat Rate Time: 0.4 hour  
Failed Part: P/N 38800-S84-G13  
Defect Code: 742

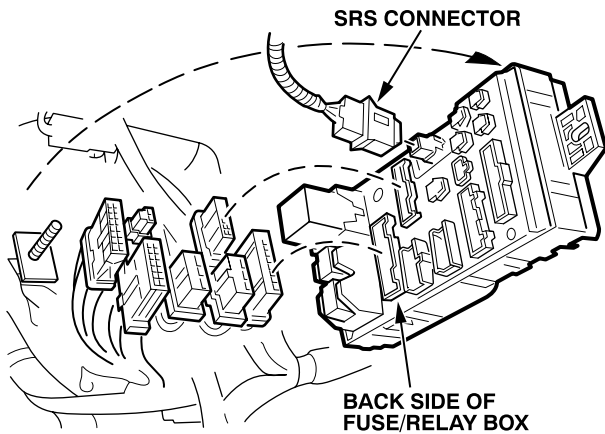
### REPAIR PROCEDURE

1. Make sure you have the anti-theft code for the audio system. Write down your customer's radio station presets.
2. Disconnect the negative cable from the battery.
3. Remove the dashboard lower cover.
4. Remove the door sill molding and the kick panel.

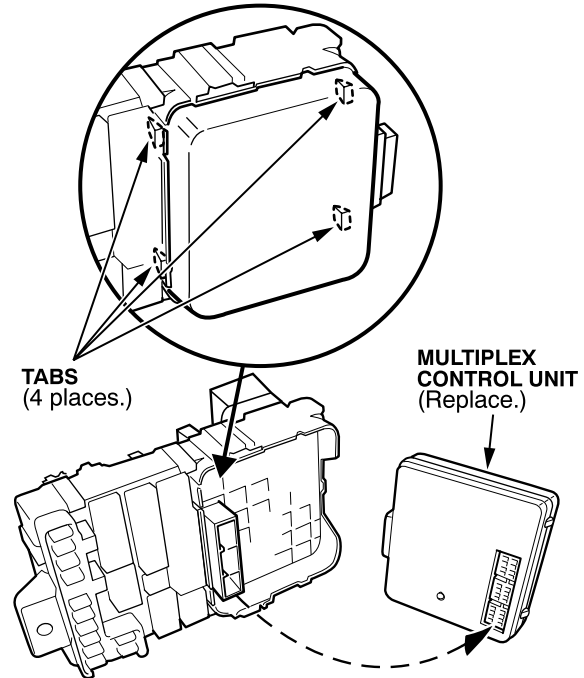
- Unplug the electrical connectors from the front of the driver's under-dash fuse/relay box. Remove the mounting nut from the fuse/relay box. Carefully pull the fuse/relay box away from the body.



- Unplug the electrical connectors from the back of the fuse/relay box. Remove the box from the vehicle.



- Pry away the four tabs, then use a flat-tip screwdriver to remove the multiplex control unit from the fuse/relay box.



- Install the new multiplex control unit.
- Reinstall the fuse/relay box in the vehicle. Plug in the electrical connectors.
- Install all removed parts.
- Reconnect the battery.
- Enter the anti-theft code(s). Enter your customer's radio station presets. Set the clock.
- Center-punch a completion mark above the sixth character (1) of the engine compartment VIN.

Center-punch here.

1HGCG1XXXXXXXXXX

**Example of Customer Letter**

November 2000

**Safety Recall: Accord V6 Instrument  
Panel Lighting**

Dear Accord Owner:

This notice is sent to you in accordance with the requirements of the (local agent/government).

**What is the reason for this notice?**

Honda Motor Co., Ltd., has determined that a defect relating to motor vehicle safety may exist in all 1998-99 and certain 2000 Accord V6 vehicles. Over time, the dimmer control for the instrument panel lights can fail due to heat buildup. If this occurs, the instrument lights may fail, and at night, the driver may not be able to see the instrument panel gauges and displays. Gauges such as the speedometer would continue to operate. All critical system indicator lights (for example, SRS, seat belt reminder, turn signals, and charging system) would continue to function.

**What should you do?**

Call any authorized Honda automobile distributor/ dealer, and make an appointment to have your vehicle repaired. They will replace a multiplex control unit for the instrument panel lights. *This repair will be done free of charge.* Although this repair takes about half an hour, please plan to leave your vehicle for half a day to allow the distributor/dealer flexibility in scheduling.

**Who to contact if you experience problems.**

If you are not satisfied with the service you receive from your Honda distributor/dealer, you may write to:  
(Enter distributor/dealer name and address.)

If you believe American Honda or the distributor/dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the distributor/dealer for a repair appointment), you may submit a complaint to:

(Enter distributor/dealer name and address.)

Or call (enter distributor/dealer name and phone number.)

**What to do if you feel this notice is in error.**

Our records show that you are the current owner or lessee of an Accord V6 involved in this recall. If this is not the case, or the name/address information is not correct, please notify your selling distributor/dealer.

**If you have questions.**

If you have any questions about this notice, or need assistance with contacting a Honda distributor/dealer, please call (enter distributor/dealer name and phone number).

We apologize for any inconvenience this may cause you.

Sincerely,

(Enter distributor/dealer name and address)