

Audio Module Lens Comes Loose (Supersedes 03-071, dated November, 2003)

PROBLEM

The lens on the audio-HVAC display module has come loose.

CORRECTIVE ACTION

Replace the lens.

PARTS INFORMATION

Face Plate (Lens):

- 7BY0 - P/N 39050-SDN-999A
- 7BX0 - P/N 39050-SDN-999C
- 7BK0 - P/N 39050-SDA-999D
- 7BC0 - P/N 39050-SDA-999F
- 7FY0 - P/N 39050-SDN-999G
- 7BL0 - P/N 39050-SDA-999E
- 7BZ0 - P/N 39050-SDN-999B
- 7FZ0 - P/N 39050-SDN-999H

WARRANTY CLAIM INFORMATION

In warranty: The normal warranty applies.

Operation Number: 010118

Flat Rate Time: 0.2 hour

Failed Part: P/N 39179-SDA-A11ZA

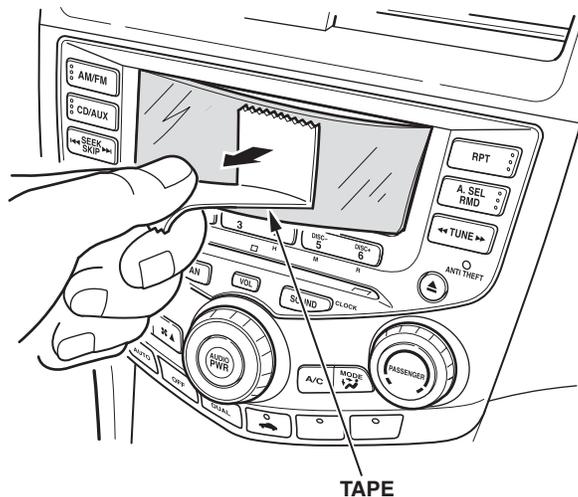
Defect Code: 06201

Symptom Code: 07302

REPAIR PROCEDURE

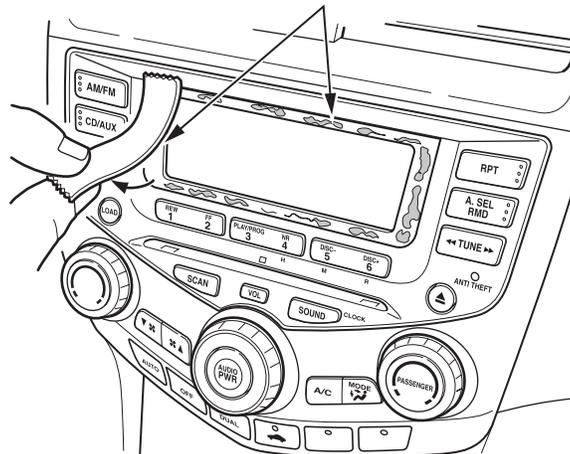
1. Check the identification number on the lens in the vehicle (7BY0, 7BK0, etc.) to make sure you have the correct replacement lens.
2. Examine the lens to see how loose it is. If you can, hook your fingernail under the edge and remove the lens. Do not use any tools; they would damage the display module.
3. If you are not able to remove the lens with your fingernail, get a 10 cm piece of duct tape or utility tape.

4. Stick the bottom part of the tape to the front of the lens. Pull upward on the free end of the tape to lift the bottom edge of the lens. Put your fingernails under the bottom edge, and pry the lens off.



5. Use the sticky part of the duct tape or utility tape to remove the adhesive remaining on the face of the display module. Do not use any kind of liquid adhesive remover; it would damage the LCD and the face of the display module.

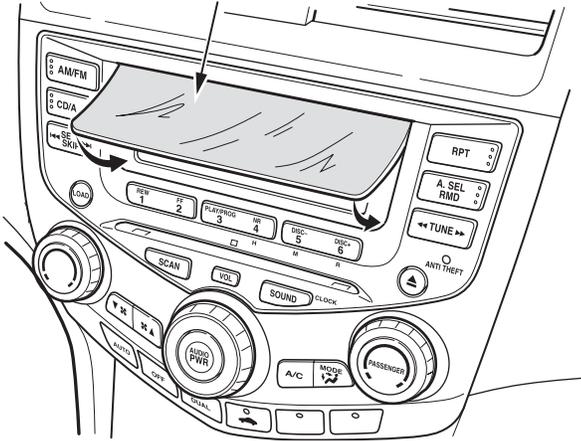
Use tape to remove the adhesive.
Do not use a solvent.



6. Use a can of compressed gas (such as a commercially available product to clean computer keyboards) to clean the LCD and the area around it. Do not use the shop's compressed air; it would leave a water/oil residue on the LCD.

- Put on clean non-latex gloves to protect the new lens from fingerprints and body oils. Then carefully remove the yellow backing from the lens. Do not bend the lens.
- Fit the top of the lens into the recessed area in the face of the display module.

NEW LENS
(Place at the top and roll down.)



- When you are sure the lens is positioned properly, install the lens completely into the recess.
- Using a clean, soft cloth, press around the edges of the lens to make sure it adheres all the way around.
- Remove the protective film from the front of the lens.